



Dick's Lumber is pleased to announce that we will re-open our doors to the public on Monday, May 25th.

We have developed operating protocols to allow us to re-engage with you, our customers on a face-to-face basis. We have installed plexi-glass barriers, sanitation stations, social distancing decals and one-way arrows, to ensure we can do this while keeping everyone's safety in mind. We have closed our washroom facilities to customers and have added portable toilets to our parking lots.

We will have control points at all branch entrances and limit the number of customers in the branches at any given time. In addition, we will control the number of customers allowed in our yards, and all customers will be required to remain in their vehicles while in our yards.

We thank you for your continued patience as we navigate this new stage of doing business.



March 30, 2020

WE ARE OPEN FOR BUSINESS

- Please note our Updated Customer Pickup Hours effective March 30, 2020:

CALGARY:	Mon-Fri 7:00am-5:00pm / Sat Closed / Sun Closed
EDMONTON:	Mon-Fri 7:00am-5:00pm / Sat Closed / Sun Closed
BURNABY:	Mon-Fri 6:30am-3:30pm / Sat 7:00am-12:00pm / Sun Closed
SURREY:	Mon-Fri 6:30am-3:30pm / Sat 7:00am-12:00pm / Sun Closed
NORTH VANCOUVER:	Mon-Fri 6:30am-3:30pm / Sat Closed / Sun Closed
PORT KELLS:	Mon-Fri 6:30am-3:30pm / Sat Closed / Sun Closed

- Staff will continue to be available by phone until 5:00pm to take orders.
- We have made changes to better serve our customers in this time of uncertainty:
 - To practice social distancing, our outside sales teams are working remotely.
 - We are temporarily closing our doors to walk-in traffic. In order to continue servicing you, we are taking orders over the phone and will give them to you at the door when you arrive.
 - Temporary acceptable forms of payment: Charge Account, Credit Card
- Customers are requested to call into the branch to place an order for pickup.
 - CALGARY: (403) 265-5651
 - EDMONTON: (780) 466-3883
 - BURNABY: (604) 437-1111
 - SURREY: (604) 591-1222
 - NORTH VANCOUVER: (604) 987-4444
 - PORT KELLS: (604) 882-6201
- There is currently no impact on inventory and our ability to serve you and your business.
- All outbound deliveries continue as per current practice.
- Please take care of yourself, your family and your employees. We value our partnership with you and look forward to continued success throughout 2020 and beyond.